

DYLAN THACKER

Sarasota, FL | dev@dylanthacker.com | (941) 400-9240 | linkedin.com/in/dylanthacker | dylanthacker.com

TECHNICAL SKILLS

Front End: JavaScript ES6+, React, Next.js, HTML5, CSS3, DOM Manipulation

Back End: Python 3, Django, FastAPI, Node.js, REST APIs, PostgreSQL, MongoDB, Redis, JWT

Tools & Architecture: GitLab, Docker, VSCode, Insomnia, Microservices, Monoliths, DDD

Deployment & SEO: Heroku, Vercel, reCAPTCHA, SEO Optimization, Google Search Console

SOFTWARE APPLICATION DEVELOPMENT EXPERIENCE

SeaPlasma Hair, Operations & E-Commerce Manager | Shopify | QuickBooks | Business Management | 2024 - Present
Oversee daily operations, e-commerce workflows, and customer experience for a revived hair and body care brand, ensuring smooth technical performance and financial tracking.

- Manage and update the Shopify storefront, listings, and checkout flow while collaborating with the founder and chemist on product relaunches, layout fixes, inventory updates, and app integrations.
- Handle all customer service interactions through email and order portal support, resolving over 95% of inquiries within 24 hours while maintaining a low refund and dispute rate.
- Oversee expense tracking, payouts, and return reconciliation in QuickBooks, maintaining clean monthly reports and ensuring full alignment between Shopify orders and financial records.
- Maintain admin workflows for fulfillment, refunds, shipping communication, and product restocking, reducing delays in fulfillment and ensuring timely coordination with third-party logistics vendors.

Pharm-Rx, Technical Lead & Strategic Web Consultant | Next.js | SEO | Knowde | B2B Integration | 2023 - Present
Built and deployed SEO-optimized websites and sales tools for a pharmaceutical ingredient distributor and its partner brands, supporting global marketing, search visibility, and business operations.

- Built and maintained the company's SEO-optimized React website, integrating Knowde to streamline B2B ingredient discovery, driving a 4x traffic increase and over 4,450 inbound inquiries in two years.
- Served as a trusted technical partner to the CEO, participating in international trade shows to assist with digital presentations, close high-value sales deals, and advise on digital strategy.
- Spearheaded the digital transition after a company acquisition, including the migration of corporate email systems, website infrastructure, and ingredient documentation.
- Led the development of content-based marketing websites focused on wellness ingredients, leveraging schema markup, canonical metadata, and keyword strategies to improve search engine visibility and indexing success.
- Collaborated directly with founders, vendors, and international stakeholders to ensure seamless execution of sales and marketing operations, both digitally and in-person.

High Table, Full Stack Software Engineer | Fast API | React | Docker | MongoDB | Heroku | GitLab | 2022
A tool for deciding where to dine, utilizing filters and an area radius to find a restaurant that fits the user's criteria.

- Boosted application speeds by over 1200% by implementing a Dockerized FastAPI backend, capable of processing up to 7501 requests per second, compared to Django's 584 requests per second.
- Facilitated personalized user features through an authentication microservice using JWTdown.
- Improved the scalability and flexibility of the application's data schema by implementing MongoDB's horizontal scaling and flexible document structure.
- Optimized application accessibility by deploying on Heroku cloud services, achieving 99.9% uptime and a 30% reduction in latency compared to on-premises hosting.
- Achieved a 50% increase in search parameter functionality by integrating with the Yelp API, providing detailed restaurant data such as average meal cost, reviews, and hours of operation.

OTHER EXPERIENCE

The Muse, Sous Chef | Sarasota, FL | 2018 - 2020

- Trained and led over 20 kitchen team members while coordinating front-of-house education sessions, reducing allergen-related complaints by 15% and developing leadership skills now applied in cross-functional technical teams.

EDUCATION

Hack Reactor | Software Engineering Immersive | 2022

- 19-week software engineering program emphasizing scalable system design, full stack application development, and production-level coding standards using Agile methodologies and modern version control practices.